



## CORPORATE PROFILE

### WHO WE ARE

Bay Area Community Services (BACS) is a not-for-profit, 501(c)3 tax exempt organization, EIN 94-1708069, that provides innovative, effective, strengths-based mental health and social services to youth, adults, older adults, and their families that allows them to build on their strengths, overcome challenges, and live healthy and productive lives. All services are steeped in wellness, recovery, and resiliency.

### HISTORY

Incorporated in 1953, in Alameda County, California, Bay Area Community Services is a leader in providing a continuum of services for community members in need. For over 60 years, we have focused our services on modernizing mental health, providing housing solutions for homeless individuals, and helping elders age independently.

### MISSION

Our mission is to uplift under-served individuals and their families by doing whatever it takes.

### WHAT WE DO

Our Services Include:

- **Modernizing Mental Health** - We help individuals and their families learn about their mental health issues, create and implement personal wellness plans, manage their symptoms, and maximize their quality of life. Our services span from the first sign of crisis, during treatment, and beyond wellness. We help teens experiencing their first signs of mental health issues, adults who want to live or work independently and need the tools to do so, and many others. We believe that wellness and recovery are possible for everyone, and our services are individualized based on need.
- **Housing Solutions** – We use direct outreach to find people where they are at, whether it is on the street, in encampments, or more. Then, we do whatever it takes to find them permanent, sustainable housing. We offer interim housing, benefits assistance, job support, food support, housing application fees, and more. Every individual BACS serves will receive whatever they need to become stable and have reliable housing.
- **Aging with Independence** – Our programs help elders remain in their homes, stay well-nourished and healthy, and avoid permanent out-of-home care. We host stimulating day programs, and provide necessary in-home services to elders. Our Adult Day Programs provide respite to caregivers, while giving elders an engaging and active place to spend the day.

- Thunder Road Youth Services – Our programs empower youth to recover from substance use through intensive inpatient and outpatient services. Mental health and substance use issues can trap youth in the criminal justice system before they are adults, without giving them a chance to succeed. Thunder Road Youth Services use targeted interventions, making sure that youth who need help have a community of support.

## **INDIVIDUALS WELCOMED INTO SERVICES**

We serve youth, adults, older adults, and their families facing complex challenges. All of our participants have mental health challenges and/or are at risk of being removed from their community for a variety of reasons. Many have experienced trauma and abuse, live at or below the poverty line, have been institutionalized or incarcerated, have a family member that has been involved in the criminal justice system, have a history of substance use, and have experienced discrimination or stigma.

## **CAPACITY AND IMPACT**

We have the experience and cultural capacity to effectively serve individuals from all ethnic, age and gender groups. Our team is compassionate, professional, and holds our values and vision.

In Fiscal Year 2018 our staff of 180 served over 5,424 people.

## **WHERE WE ARE LOCATED**

Headquarters | 390 40<sup>th</sup> Street | Oakland | CA | 94609  
T: 510.613.0330 | F: 510.569.4589 | [bacs@bayareacs.org](mailto:bacs@bayareacs.org) | [bayareacs.org](http://bayareacs.org)

Other locations in Oakland (7), Hayward (3), Pleasanton (2), Fremont (1), Vallejo (2), Fairfield (1).

## **HOW WE FUND OUR SERVICES**

The majority of our services are funded by the federal, state, county, and local government. We also receive public funding from California Department of Education; Department of Social Services; Housing and Urban Development; and California Mental Health Services Act.

Because BACS is committed to providing excellent services, we supplement government funds with generous community support. This support comes from individual donations, foundations, volunteer work, corporate support, and events.

Our fiscal year 2018 annual operating revenue is \$23 million.

## **WHO OVERSEES AND MONITORS OUR SERVICES**

Bay Area Community Services is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). Many programs are certified by the County for Medi-Cal

Certification. In addition, we are licensed by the California Department of Social Services, Community Care Licensing Divisions, at the following locations:

- Woodroe Place Crisis Residential Treatment, Hayward, CA\*(License #011401227)
- Adult Day Center, Oakland, CA (License #015600591)
- Rosewood Place Crisis Residential, Vallejo, CA (License #486803637)
- Thunder Road Adolescent Treatment Center, Oakland, CA (License #011440295)

\*Also licensed by California Department of Health Care Services

## **BAY AREA COMMUNITY SERVICES LEADERSHIP**

John Steinfirsh, Chair, Board of Directors

Jamie Almanza, MBA, Executive Director